



4210 77<sup>th</sup> Street East | Palmetto, FL 34221 | (941) 729-5665 | Guidedogs.org

# Veterinarian Partner Guidelines & Service Level Agreement

## Veterinarian Partner Guidelines

At Southeastern Guide Dogs, we provide all of our guide dogs, service dogs, and skilled companion dogs, as well as all of our training and follow-up services, at no cost.

Southeastern Guide Dogs would like to form partnerships with caring veterinarians like you. Through your partnership, you promote independence for people with disabilities by providing veterinary care at no charge or reduced costs for guide dogs and service dogs actively working with our graduates with disabilities.

### Benefits

As a Veterinarian Partner, you'll gain:

- A recognition sign for your lobby.
- Complimentary membership in our [Sponsor a Puppy](#) Program.
- Recognition on our website.
- The satisfaction of making a lasting impact!

### Partner Levels of Service

Our veterinarian partners choose from four levels of service: *Platinum*, *Gold*, *Silver*, or *Bronze*, as follows:

- **Platinum Veterinarian Partner.** Veterinarian provides 100% of care at no cost, including annual exams, vaccinations, non-emergency visits, and emergency care.
- **Gold Veterinarian Partner.** Veterinarian provides 100% of care at no cost, including annual exams, vaccinations, and non-emergency visits. Emergency care is not included and is the responsibility of the dog's handler.
- **Silver Veterinarian Partner.** Veterinarian provides 100% of care at no cost for annual exams and vaccinations, and provides a 50% discount for non-emergency visits and emergency care. The remaining 50% of costs are the responsibility of the dog's handler.

- **Bronze Veterinarian Partner.** Veterinarian provides 100% of care at no cost for annual exams and vaccinations. The costs of all other services, including non-emergency and emergency care, are the responsibility of the dog's handler.

Veterinarian Partners agree to provide their committed portion of the services being delivered to Southeastern Guide Dogs graduates at reduced or no cost, and to send accompanying records and medical notes to:

**Mail:**

Southeastern Guide Dogs  
Attn: Alumni Benefits Administrator  
4210 77th Street East  
Palmetto, FL 34221

**Tel 941-803-7562**

**Fax: 941-348-6372**

**Email: [AlumniBenefits@guidedogs.org](mailto:AlumniBenefits@guidedogs.org)**

*Note: Southeastern Guide Dogs has partnered with Elanco and Fromm Family Pet Food to provide our active guide dogs and service dogs with Trifexis preventatives and Fromm dog food.*

# Veterinarian Partner Service Level Agreement

We recommend that all dogs owned by Southeastern Guide Dogs, Inc. and their graduates receive medical services by a Southeastern Guide Dogs Veterinarian Partner. Veterinarian expenses will vary depending upon the level of commitment each partner has chosen: Platinum, Gold, Silver, or Bronze.

Veterinarians, prior to entering this agreement, please review the guidelines provided and then submit the following information.

I agree to provide care at the following level:

- PLATINUM**
- GOLD**
- SILVER**
- BRONZE**

I agree to provide care to the following number of working dogs:

- 1 – 3
- 4 – 6
- No limit
- Other \_\_\_\_\_

(optional) I would like to cap my donated services at an annual cost not to exceed \_\_\_\_\_.

I have read and agree to the Veterinarian Partner guidelines.

I agree to provide medical records and exam results to Southeastern Guide Dogs via mail, email, or fax.

I understand that either party (Veterinarian Partner or Southeastern Guide Dogs) can withdraw from this agreement at any time by providing a 30-day written notification to the other party.

Veterinarian name: \_\_\_\_\_

Practice name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Website URL (to link on our recognition page): \_\_\_\_\_

Number of staff members in the practice:

Veterinarians: \_\_\_\_\_

Vet techs: \_\_\_\_\_

Front desk personnel: \_\_\_\_\_

Marketing release:

- I agree to allow Southeastern Guide Dogs to list my information on the recognition page on the website.
- I *do not* wish to list my information on your recognition page on the Southeastern Guide Dogs website.

By signing and submitting this form, I agree to abide by the terms of this agreement and represent that I am duly authorized to enter into such an agreement on behalf of the above-named veterinarian/veterinary practice/clinic/hospital.

Signature: \_\_\_\_\_

Printed name: \_\_\_\_\_

Date: \_\_\_\_\_